

# ICSOLUTIONS PROVIDES YOU WITH MANY WAYS TO COMMUNICATE WITH YOUR LOVED ONES

## ST CLAIR COUNTY JAIL

### TELL YOUR FRIENDS AND LOVED ONES ABOUT THEIR OPTIONS

- **A Prepaid Account:** Allows anyone to purchase prepaid phone services to receive phone calls from you. They designate one specific number to receive your calls.
- **A Debit Account:** Uses phone time purchased from commissary. This will allow you can call any number that is not blocked by the facility.
- **Inmate Messaging:** Your friends & family members can call to leave you a message at any time for \$0.25! They will need a Prepaid Account with available funds. Have them dial (618) 456-7606 and follow the automated instructions. They will need to know your Resident ID #.
- **Domestic Rate - \$0.21/minute International Rate - Cost + \$0.21/minute**

### HOW TO MAKE A CALL AND CHECK YOUR MESSAGES

Phone PIN is your Inmate ID plus your four digit commissary pin.

Enter all digits before pressing #

#### PREPAID COLLECT CALLS

1. Select language
2. Press 1 to place a call
3. Enter your PIN, followed by the pound '#' sign (ID + Passcode)
4. Press '0' to make a prepaid collect call
5. Enter the 10-digit telephone number

#### DEBIT CALLS

1. Select language
2. Press 1 to place a call
3. Enter your PIN, followed by the pound '#' sign (ID + Passcode)
4. Press '1' to make a debit call
5. Enter the 10-digit telephone number

Friends and Family can reach ICSolutions at 888-506-8407  
or online at [www.ICSolutions.com](http://www.ICSolutions.com)

### THE FOLLOWING INFORMATION IS REQUIRED FOR ACCOUNT SETUP AND FUNDING

#### PREPAID:

- Name and address
- The designated telephone number you will call.
- The name of the Facility where you are incarcerated.

**Accepted Payments:** Visa or MasterCard, Debit Cards, Western Union or Mailed Money Order/Cashiers Check

#### MESSAGES

1. Select language
2. Enter your PIN number followed by the '#' sign
3. Press '41' to access the Inmate Voice Mail Messaging System
4. Follow the prompts

**New Address for Detainees to give to family and friends**

**Inmate's Full Name – Inmate's ID Number**

**St. Clair County Sheriff Department**

**P.O. Box 247**

**Phoenix, MD 21131#**