EVALUATION FOR PARTIES

To help us to maintain the quality of the mediation program, please answer all of the questions below. Your responses will be kept confidential and will be used to evaluate our services. No identifying information about you will be released.

Case Name: _____ Case Number: _____

Mediator Name: _____ Date of Mediation: _____

1. What is your relationship to the child(ren)?
   - [ ] Parent
   - [ ] Other: _____

The following questions ask about your experience during the mediation session. Please check one box for each question.

2. How clearly did the mediator explain what would happen in mediation?
   - [ ] Not at all clearly
   - [ ] Somewhat clearly
   - [ ] Very clearly
   - [ ] The mediator didn't explain what would happen.

3. Were you able to talk about the issues and concerns that were most important to you?
   - [ ] I was able to talk about none of the issues and concerns that were most important to me.
   - [ ] I was able to talk about some of the issues and concerns that were most important to me.
   - [ ] I was able to talk about most of the issues and concerns that were most important to me.
   - [ ] I was able to talk about all of the issues and concerns that were most important to me.

	Not at all	Somewhat	Very much
4. Did you have the opportunity to express your feelings in mediation?	[ ]	[ ]	[ ]
5. Did the mediator keep you focused on what was best for the children?	[ ]	[ ]	[ ]

6. Do you understand the other parent's point of view better than you did before mediation?
   - [ ] Not at all better
   - [ ] Somewhat better
   - [ ] Much better

7. How much did the mediation help you to think about different ways to work with the other parent?
   - [ ] Not at all
   - [ ] Some
   - [ ] A lot

8. Was the mediator active enough in helping you to work out the issues in the dispute?
   - [ ] No
   - [ ] Yes

	Not at all	Somewhat	Very well
9. How well did the mediator understand what was important to you?	[ ]	[ ]	[ ]

	Not at all	Somewhat	Very much
11. Did the mediator treat you with respect?	[ ]	[ ]	[ ]
12. Did the mediator treat you fairly?	[ ]	[ ]	[ ]

13. Did the mediator push too hard to get you to settle?

[ ] Yes, the mediator pushed too hard
[ ] No, the mediator did not push too hard

14. What was the outcome of the mediation?

[ ] We reached agreement on all the issues in the case
[ ] We reached agreement on some of the issues in the case
[ ] We didn't reach agreement on any issues in the case

If you REACHED AGREEMENT, please answer the following questions:

	Not at all	Somewhat	Very much
15. Are you clear about the details of the agreement?	[ ]	[ ]	[ ]
16. Do you have any doubts that the agreement will work?	[ ]	[ ]	[ ]

	Very Unsatisfied	Unsatisfied	Satisfied	Very Satisfied
17. How satisfied are you with the outcome of the mediation?	[ ]	[ ]	[ ]	[ ]
18. Regardless of the outcome, how satisfied are you with your overall experience in the mediation session(s)?	[ ]	[ ]	[ ]	[ ]

19. Would you use mediation again?

[ ] Yes
[ ] No
[ ] Possibly

Why or why not? _____

_____

Please let us know more about your experience:

20. Things I liked about the mediation:

21. Things I didn't like about the mediation:

Zip Code _____ What languages do you usually speak at home? _____

Age Range
[ ] 18 – 24 [ ] 45 - 64
[ ] 25 – 44 [ ] 65 +

Gender: [ ] Male [ ] Female

THANK YOU!